

Company Information

Company Name: _____ Bus. Type: _____
 Owner Full Name: _____ Email: _____
 Cell No: _____ Tel No : _____ Fax No : _____
 Street Address: _____
 Postal Address: _____

Contact Person

Other Contact Person/s : _____
 Direct No : _____ Job Title: _____

Email Address

Please provide an email address for communication with your company. The email address will be used as our main communication address and **statements will be sent to this address.**

Email Address : _____ Operating Sys: _____

User ID / Password

We provide a **User Id** and **Password** for authentication purposes.

User ID: _____

Password: _____

The password shall be in alphanumeric format with max. 8 characters.

IT Support

Provide the name of the company / persons that are responsible for computer support & network installations in your office.

Company: _____

Contact person: _____

Tell: _____ Cell no: _____

Order Info

___ Once-off: Registration, Account Configuration, Installation and Training @ R14 995. R _____

___ Monthly subscription/s @ R2 495 p/month or R3 495 p/month R _____

___ SMS Credit Bundle @ 0.45 per credit R _____

___ Label Printer @ R2 295 R _____

___ Android Tablet/s R _____

SUB Total R _____

VAT 14% R _____

Starting Date: _____

TOTAL Due R _____

Contract Period: _____ Months

Prices Excluding VAT. Payment required monthly in advance.
 Please indicate your acceptance of this quotation by signing:
[Both pages must be signed]

Signature: _____

Name: _____

Service Agreement

The Parties agree as follows:

Definitions: For the purposes of this Agreement –

1. "Client " means the party that applies for the service.

2. "Qualitone " means, Qualitone Software Solutions CC, the closed corporation providing services to the Client.

2. Qualitone reserves the right in its sole discretion to deny access to any User.

3. Customer Remedies: Qualitone's and its suppliers' entire liability and the Client's remedy shall be repair or replacement of the Software Product that does not meet Qualitone's Limited Warranty and which is returned to Qualitone with a copy of your receipt. This Limited Warranty is void if failure of the Software Product has resulted from accident, abuse, or misapplication. Any replacement Software Product will be warranted for the remainder of the original warranty period or thirty (30) days, whichever is longer. Outside the RSA, neither these remedies nor any product support services offered by Qualitone are available without proof of purchase from an authorized international source.

4. Limited Warranty: To the maximum extent permitted by applicable law, Qualitone and its suppliers disclaim all other warranties and conditions, either express or implied, including, but not limited to, implied warranties of merchantability, fitness for a particular purpose, title, and non-infringement, with regard to the Software Product, and the provision of or failure to provide Support Services.

5. Limitation of Liability: To the maximum extent permitted by applicable law, in no event shall Qualitone or its suppliers be liable for any special, incidental, indirect, or consequential damages whatsoever (including, without limitation, damages for loss of business profits, business interruption, loss of business information, or any other pecuniary loss) arising out of the use of or inability to use the Software Product or the provision of or failure to provide Support Services, even if Qualitone has been advised of the possibility of such damages. In any case, Qualitone's entire liability under any provision of this EULA shall be limited to the greater of the amount actually paid by the Client for the Software Product or U.S.\$5.00; provided, however, if the Client have entered into a Qualitone Support Services Agreement, Qualitone's entire liability regarding Support Services shall be governed by the terms of that agreement.

6. Storage of Information: All information entered into the software program may be captured on a remote server for the purpose of sending confirmation messages back to the client as well as follow-up messages. It is the client's responsibility to make backups of data on regular intervals.

7. Client Undertakings: The client agrees to pay by debit order system or other payment method as agreed by the parties for all SMS messages sent even if messages have been sent to incorrect cell numbers. Also to pay monthly subscription which is subject to a yearly increase of not more than 10%. On-site support is charged at an hourly rate and telephone support is free. Re-installations, upgrades or installations, and remote access support are charged at an hourly rate.

8. On expiration of the contract period, this agreement may be terminated by either party by giving not less than 30 days written notice. All outstanding amounts in terms of on-site support, hardware and software provided will be paid in full by the client on termination of the contract. The installation/registration fee and unused message credits are NOT refundable.

9. All rights of the service and software reserved by Qualitone CC ©

Declaration & Debit Order

Please debit our bank account as shown below with the total amount owed on the last working day of each month preceding the month in which services are provided under this agreement.

ACCOUNT HOLDERS NAME: _____ **TYPE:** _____

BANK: _____ **ACCOUNT NO:** _____

BRANCH: _____ **BRANCH CODE:** _____

AUTHORISED SIGNATORY: _____ **DATE:** _____

We, _____ hereby apply to join the 24Gatekeeper Service as provided by Qualitone. We have read the terms and conditions and agree to be bound by them.

Agreed and signed on the _____ day of _____ / 20 _____

Client Name

Signature

On behalf of Company Name

[Both pages must be signed]

Additional information to new subscribers.

INCLUDED

- Registration, account configuration and installation via remote access to the hosting computer.
- Train-the-trainer will be provided online.
- One license required per location and unlimited users from the same location / office may be linked to an account.
- Message credits do not expire while an account is paid and active.
- Unlimited client applications may be installed by personnel to receive and respond to notifications on their smart phones when released. (Offer only available to clients that subscribe now).

PRICE

Two payment options are available.

Option A

Monthly subscription R3 495 p/month
24 month contract.
No initial setup fee.

Option B

Initial setup fee; R 14 995-00
Monthly subscription; R 2 495 p/month
30 day notice contract.

The following additional costs are applicable;

- SMS Credit Bundles @ 45 cents per credit to notify personnel through SMS when new visitors arrive.
- A Label Printer @ R2 295 to print access labels.
- Android Tablet/s to capture visitor details at the main entrance or to allow visitors to capture their own details at reception (price subject to model and manufacturer).

All prices exclude VAT.

ACCESSORIES

- The Brother QL700 Label Printer can be used to print access labels.
- The 24Gatekeeper Application runs on most Android devices.